

API Integration Guide for Resellers

This guide is tailored for **resellers** who wish to automate tasks via the MyClient API . Whether you're on a **static IP** or using a **proxy** (as a fallback), this document will guide you through using the API securely and effectively.

All available API actions and parameters are documented here:

https://www.myclientglobal.com/external_forms_and_api/

API Access Requirements

- You will receive an **API Token**.
 - You must access the API from an **approved static IP**.
 - If your IP is not static, you can request admin to authorize a **proxy** for your account (see below).
-

Example PHP Script (Static IP — No Proxy)

```
<?php
function callMyClientAPI(array $params, string $accessToken, string $baseUrl)
{
    $params['auth'] = $accessToken;
    $url = rtrim($baseUrl, '/') . '/API/external';
    $postFields = http_build_query($params);

    $ch = curl_init();
    curl_setopt($ch, CURLOPT_URL, $url);
    curl_setopt($ch, CURLOPT_POST, true);
    curl_setopt($ch, CURLOPT_POSTFIELDS, $postFields);
    curl_setopt($ch, CURLOPT_RETURNTRANSFER, true);
    curl_setopt($ch, CURLOPT_TIMEOUT, 30);
    curl_setopt($ch, CURLOPT_USERAGENT, "MyClientAPI-PHP/1.0");

    $response = curl_exec($ch);
    if ($response === false) {
        $err = curl_error($ch);
        curl_close($ch);
        throw new Exception("cURL error: $err");
    }
    curl_close($ch);

    $decoded = json_decode($response, true);
    if ($decoded === null) {
        throw new Exception("Invalid JSON response: $response");
    }
}
```

```

        return $decoded;
    }

    // Usage
    try {
        $baseUrl = 'https://partners.backupeverything.co.uk';
        $accessToken = 'YOUR_API_TOKEN_HERE';

        $params = [
            'action' => 'ahsay-get-info-multi'
        ];

        $result = callMyClientAPI($params, $accessToken, $baseUrl);

        if ($result['status'] >= 200 && $result['status'] <= 299) {
            echo "Accounts fetched successfully:\n";
            print_r($result);
        } else {
            echo "API Error: " . $result['message'] . "\n";
        }
    }

    catch (Exception $e) {
        echo "Request failed: " . $e->getMessage();
    }
}

```

Fallback Option: Use a SOCKS5 Proxy (Only if no Static IP)

If you do not have access to a static IP, request admin approval for using a SOCKS5 proxy.

Example PHP Script (With Proxy)

```

<?php
function callMyClientAPI(array $params, string $accessToken, string $baseUrl,
$proxy = null) {
    $params['auth'] = $accessToken;
    $url = rtrim($baseUrl, '/') . '/API/external';
    $postFields = http_build_query($params);

    $ch = curl_init();
    curl_setopt($ch, CURLOPT_URL, $url);
    curl_setopt($ch, CURLOPT_POST, true);
    curl_setopt($ch, CURLOPT_POSTFIELDS, $postFields);
    curl_setopt($ch, CURLOPT_RETURNTRANSFER, true);
    curl_setopt($ch, CURLOPT_TIMEOUT, 30);
    curl_setopt($ch, CURLOPT_USERAGENT, "MyClientAPI-PHP/1.0");

    // Proxy config
    if ($proxy && isset($proxy['host'], $proxy['port'])) {
        curl_setopt($ch, CURLOPT_PROXY, $proxy['host'] . ':' .
$proxy['port']);
        curl_setopt($ch, CURLOPT_PROXYTYPE, CURLPROXY_SOCKS5);

        if (!empty($proxy['user']) && !empty($proxy['pass'])) {

```

```

        curl_setopt($ch, CURLOPT_PROXYUSERPWD, $proxy['user'] . ':' .
$proxy['pass']);
    }
}

$response = curl_exec($ch);
if ($response === false) {
    $err = curl_error($ch);
    curl_close($ch);
    throw new Exception("cURL error: $err");
}
curl_close($ch);

$decoded = json_decode($response, true);
if ($decoded === null) {
    throw new Exception("Invalid JSON response: $response");
}

return $decoded;
}

// Usage
try {
    $baseUrl = 'https://partners.backupeverything.co.uk';
    $accessToken = 'YOUR_API_TOKEN_HERE';
    $proxy = [
        'host' => 'YOUR_PROXY_HOST',
        'port' => YOUR_PROXY_PORT,
        'user' => 'YOUR_PROXY_USER',
        'pass' => 'YOUR_PROXY_PASS',
    ];

    $params = [
        'action' => 'ahsay-get-info-multi'
    ];

    $result = callMyClientAPI($params, $accessToken, $baseUrl, $proxy);

    if ($result['status'] >= 200 && $result['status'] <= 299) {
        echo "Accounts fetched successfully:\n";
        print_r($result);
    } else {
        echo "API Error: " . $result['message'] . "\n";
    }
} catch (Exception $e) {
    echo "Request failed: " . $e->getMessage();
}

```

Actions & Parameters

1. ahsay-create – Create a new account

This API demonstrates how to create a new account using the API.

```
$params = [
  'action' => 'ahsay-create',
  'email' => 'john1@example.com',
  'username' => 'client123',
  'password' => 'SecurePass123!',
  'quota-gb' => 100,
  'client-type' => 'OBM',
  'is-trial' => 'N',
  'customer-name' => 'John's Company',
  'first-name' => 'John',
  'last-name' => 'Doe'
];
```

Response:

```
Accounts fetched successfully: Array ( [status] => 200 [message] => Array (
[id] => BE000001-0001-4001-A001-0000E7643EAE ) )
```

```
GUID= BE000001-0001-4001-A001-0000E7643EAE
```

2. ahsay-get-info – Get details for a specific account

This API explains how to get details for a specific account by GUID.

```
$params = [
  'action' => 'ahsay-get-info',
  'guid' => 'ACCOUNT_GUID_FROM_CREATE_OR_LIST'
];
```

3. ahsay-get-info-multi – List all accounts

This API shows how to list all existing accounts.

```
$params = ['action' => 'ahsay-get-info-multi'];
```

4. ahsay-modify-quota – Adjust storage quota

This API allows you to change the storage quota for an account.

```
$params = [
  'action' => 'ahsay-modify-quota',
  'guid' => 'ACCOUNT_GUID',
```

```
    'quota_gb' => 200
];
```

5. export — Export Search Results

This API allows you to retrieve the result of a search. A successful response is delivered in CSV or JSON format.

```
$params = [
    'action' => 'export',
    'search' => 'search-customers-ahsay',
    'sid' => '414' // Replace with your actual search ID
];
```

Parameters:

- `action` — Must be `export`
- `auth` — A valid access token
- `search` — One of the following:
 - `search-customers-ahsay`
 - `search-backupsets`
 - `search-backupjobs`
 - `search-servers`
- `sid` — A search ID. You may retrieve this from the URL bar when viewing a saved search in MyClient.

The screenshot shows the Backup Everything CRM interface. The search bar is at the top, with a dropdown menu for 'WHERE' set to 'Customer Name'. The search criteria is 'does not contain' with the value 'example'. The 'Save' button is highlighted with a red box. The 'Apply Filters' button is also highlighted with a red box. The table below shows a list of backup customers with columns for Customer Name, Email, Phone, Product, Username, Reseller, Quota Usage, Quota, Data size, Retention, Recycle Bin, Notes, Date Created, Exchange Quota, Mobile Device Quota, Office 365 Quota, OpenDirect Quota, and Tags. The table is sorted by Customer Name and shows 8 rows of data. The total data size is 70.9 GB.

Customer Name	Email	Phone	Product	Username	Reseller	Quota Usage (Max)	Quota (Combined)	Data size	Retention	Recycle Bin	Notes	Date Created	Exchange Quota	Mobile Device Quota	Office 365 Quota	OpenDirect Quota	Tags
alif			Pro	alif	Byte Secure	0%	0 B	0 B	0 B	0 B	none	17/06/2025	0	N/A	N/A	0	
John's Company			Pro	client123	Byte Secure	0%	0 B	0 B	0 B	0 B	none	17/06/2025	0	N/A	N/A	0	
John's Company			Pro	client123	Byte Secure	0%	0 B	0 B	0 B	0 B	none	17/06/2025	0	N/A	N/A	92233720	
John's Company			Pro	client123	Byte Secure	0%	0 B	0 B	0 B	0 B	none	17/06/2025	0	N/A	N/A	0	
kaderbytes_fro	01234567890		Pro	kaderbytes_fro	Byte Secure	71%	100 GB +13	70.9 GB	0 B	0 B	none	22/03/2025	0	N/A	N/A	0	
testsowad			Pro	testsowad	Byte Secure	0%	0 B +4	0 B	0 B	0 B	none	28/07/2025	0	N/A	N/A	0	
testsowadagain			Pro	testsowadagain	Byte Secure	0%	0 B +4	0 B	0 B	0 B	none	19/09/2025	0	N/A	N/A	0	
testuser			Pro	testuser	Byte Secure	0%	0 B	0 B	0 B	0 B	none	17/06/2025	0	N/A	N/A	0	

Rows: 10 25 50 100 500 1000 5000 of 8 Total: 70.9 GB Total: 100 GB Total: 70.9 GB Total: 0 B Page: 1

The second screenshot shows the same interface after the search filters have been saved. The search criteria is now 'example search filter'. The 'Save' button is no longer visible, and the 'Apply Filters' button is now green. The table is empty.

- json — (Optional) Set this parameter to `true` to return JSON formatted data instead of CSV.

6. create-reseller-office — Create Reseller Office

This API allows you to automatically create a new Reseller Office with one system operator.

```
$params = [
    'action' => 'create-reseller-office',
    'office-name' => 'New Reseller Company Ltd',
    'operator-first-name' => 'John',
    'operator-last-name' => 'Smith',
    'operator-email' => 'john.smith@newreseller.com',
    'operator-password' => 'SecurePassword123!',
    'permission-group-id' => '5' // Optional: specific permission group ID
];
```

Parameters:

- `action` — Must be `create-reseller-office`
- `auth` — A valid access token
- `office-name` — The company name for the new reseller office
- `operator-first-name` — System Operator's first name
- `operator-last-name` — System Operator's last name
- `operator-email` — System Operator's email address, used to log in with
- `operator-password` — (Optional) System Operator's password. Must conform to your configured system password policy
- `permission-group-id` — (Optional) Permission group ID for this reseller office. The Group ID can be found in the Overview tab for a permissions group under System Settings -> Permission Groups

Step 9: Python Example

This step provides a Python-based example for making API calls using a static IP.

Python Example (Static IP Only)

```
import requests

def call_myclient_api(params, access_token, base_url):
    params['auth'] = access_token
    url = base_url.rstrip('/') + '/API/external'

    response = requests.post(url, data=params, headers={
        'User-Agent': 'MyClientAPI-Python/1.0'
    })

    if response.status_code != 200:
        raise Exception(f"HTTP error {response.status_code}: {response.text}")

    data = response.json()
    return data

base_url = 'https://partners.backupeverything.co.uk'
access_token = 'YOUR_API_TOKEN_HERE'

params = {
    'action': 'ahsay-get-info-multi'
}

try:
    result = call_myclient_api(params, access_token, base_url)
```

```
    print("Accounts fetched successfully:")
    print(result)
except Exception as e:
    print("Request failed:", e)
```

Note: Python `requests` does not natively support SOCKS5 without additional packages (like `requests[socks]`). Proxy setup in Python is not covered here due to the static IP recommendation.

Supported Actions & Parameters

You can find the full list of supported API actions and parameters (such as creating accounts, managing services, retrieving logs, etc.) here:

https://www.myclientglobal.com/external_forms_and_api/

Notes

- Secure your API token and avoid exposing it publicly.
- For proxy users: ensure your proxy is authorized by admin beforehand.